

# Disaster Relief Grants

For household contents and structural repairs

## Fact Sheet

Resilience NSW can provide disaster relief grants to eligible individuals and families whose homes and essential household contents have been damaged or destroyed by a disaster.

If you have limited financial resources and no insurance you may be eligible for a financial contribution towards the cost of essential household items and making your home safe and habitable again.

### Am I eligible for a Disaster Relief Grant?

- I am a low income earner**  
You will need to meet an income and assets test
- My home has been damaged**  
You will need to show this is the main place you live and the damage was caused by the disaster
- I do not have insurance**  
This assistance does not replace insurance or compensate for other losses
- It has been less than 4 months since the disaster**  
You need to apply within 4 months after the disaster happened

### How do I apply for a Disaster Relief Grant?

 **Phone Service NSW on 13 77 88 and ask for the 'Disaster Relief Grant' administered by Resilience NSW**

You will be provided information about the grant, application process and eligibility criteria.


 **Home visit**

A disaster welfare officer will visit your home to inspect the damage before an assessment is made.


 **Decision**

Once your application including supporting documents is complete and a home visit has occurred, we will make an assessment as quickly as possible. We will write to you to tell you the outcome of your application.

If your application is approved, there are two types of assistance you may receive:

 **Grants for replacing essential household contents**

Essential items are those required for normal daily life, such as bedding and some electrical items (e.g. a fridge or washing machine).

 **Grants for essential structural repairs**

Assistance may be provided to make essential structural repairs if you are a home owner. Assistance is not provided for repairs to other areas of your property, such as damage to fences, painting, pools, sheds or garages.

## How are my income and assets assessed?

### Statement of Income

If you are a wage earner you should provide proof of the income you were receiving at the time of the disaster and attach the relevant pay slip to your application.

If you receive Centrelink payments or a superannuation pension you should attach your latest advice letter. If your income included pension payments from another country an advice letter showing details should also be attached.

If you are self-employed you should provide evidence of your taxable income (such as your tax returns).

### Rent or home loan repayments

You will need to provide us with information about your rental or mortgage payments. If you are renting your home please attach your last weekly rent receipt. A copy of your lease and the list of furniture and other contents included in the lease should also be provided.

If you are paying off your home you should provide a statement from your lending authority which sets out the minimum rate of repayment and the balance owing on your mortgage.

### Are other assets included?

Assets such as savings in the bank, shares, or a second property are also considered. If you meet the income criteria but have assets above \$10,000 (single person) or \$20,000 (couple), these will be included in the assessment of your eligibility for assistance under this scheme.

You will need to tell us about all assets owned by you and your spouse or partner. You will need to supply evidence such as current bank statements, or council rate notices to prove property ownership.

*Information you provide will be checked and we will contact the agencies that you have nominated, such as Centrelink, financial institutions and insurance companies. When you sign the application form you are giving us permission to check that information.*

## Can I appeal a decision?

You may appeal the decision if your claim has been declined or you have additional information that supports your claim. Appeals can be lodged within one month and addressed to:

Disaster Relief Grants  
Resilience NSW,  
GPO Box 5434 Sydney NSW 2001

### Disaster Relief Grant checklist

The following is needed when applying for a disaster relief grant

#### Proof of income (one of the following)

- Centrelink advice letter
- Income statement/payslip
- Evidence of taxable income (e.g. taxation advice) for self-employed

#### Insurance details

- Policy numbers
- Insurance company correspondence

#### Verification of home loan repayments or rent

- Your last normal weekly rent receipt
- A statement from your lending authority

#### Proof of assets

- Bank statements - 3 months, including a statement covering the event date
- Proof of investments
- Council rate notice (if home owner)

Completed applications and supporting documents can be emailed to [drg@resilience.nsw.gov.au](mailto:drg@resilience.nsw.gov.au) or posted to the below address:

Disaster Relief Grants  
Resilience NSW,  
GPO Box 5434 Sydney NSW 2001